



## Cisco Certified Voice Professional

The CCVP certification recognizes the increased importance placed on IT professionals of today who are responsible for integrating voice technology into underlying network architectures. Individuals who earn a CCVP certification can help create a telephony solution that is transparent, scalable, and manageable. Earning a CCVP certification validates a robust set of skills in implementing, operating, configuring, and troubleshooting a converged IP network. The certification content focuses on Cisco Systems CallManager, quality of service (QoS), gateways, gatekeepers, IP phones, voice applications, and utilities on Cisco routers and Cisco Catalyst switches.

### What course should I take?

#### Prerequisite certification is the CCNA

The courses which you should take are,

- [QOS - Implementing Cisco Quality of Service](#)
- [CVOICE - Cisco Voice over IP](#)
- [TUC - Troubleshooting Cisco Unified Communications Systems](#)
- [CIPT1 - Cisco IP Telephony Part 1](#)
- [CIPT2 - Cisco IP Telephony Part 2](#)

The exams which you should take are -

[CVOICE # 642-436 - Cisco Voice over IP \(CVOICE\)](#)



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[QOS # 642-642 - Implementing Cisco Quality of Service](#)

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[CIPT1 # 642-446 - Cisco IP Telephony Part 1 \(CIPT1\)](#)

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[CIPT2 # 642-456 - Cisco IP Telephony Part 2 \(CIPT2\)](#)

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[TUC # 642-426 - Troubleshooting Unified Communications](#)

**For more information on this certification, please call your  
New Horizons Account Manager on 1300 794 006.**